

Thursday, February 18, 2016
 8:30 a.m.

CALL TO ORDER & PLEDGE OF ALLEGIANCE

PUBLIC PARTICIPATION

- Audience Participation

STRATEGIC PLANNING DISCUSSION/ TRAINING & EDUCATION

- New Online Customer Service Portal - Lindsey Rehtin, NKWD

MEDIA NEWS/COMMUNICATION

- 1 - News Articles & Correspondence 1

COMMISSION ACTION ITEMS:

- 2 - Consideration of Minutes for January 2016 2
- 3 - Consideration of Expenditures from January Check Register - Lindsey Rehtin 3
- 4 - Consideration of Bids for Madison Pike Phase 3, 24-inch Hydraulic/Water Main Replacement Project - John Scheben 4
- 5 - Consideration of Grounds Keeping Services - Jeff Schuchter 5
- 6 - Consideration of Bids for the Installation of New Services - Jeff Schuchter 6

REPORTS:

- A - Financial Reports - Lindsey Rehtin A**
 - Financial Statement Snapshot
 - Balance Sheets
 - Income and Expense Report Summary
 - Income and Expense Report Detail
 - Expense Report Summary by Division Actual to Budget
 - Expense Report Summary by Department Actual to Budget
 - Expense Report Summary by Account Actual to Budget
 - O&M Monthly Comparison & Trending Charts Budget to Actual
 - Income Report Actual to Projected
 - Revenue by Month Chart Budget to Actual
 - Expense Report Summary by Division Actual to Actual
 - Expense Report Summary by Account Actual to Actual
 - O&M Monthly Comparison & Trending Charts Actual to Actual
 - Income Report Actual to Actual
 - Revenue by Month Chart Actual to Actual
 - Operating Capital Budget for 2016
 - Water Loss Report
- B - Other Division Reports B**
 - Finance
 - Customer Services
 - Human Resources
 - Engineering, Production & Distribution
- C - Construction Project Budget and Change Order Update C**
- D - Northern Kentucky Water District Planning Calendars D**

OTHER BUSINESS:

- E - Board Comments E**
- F - President/CEO Comments F**
- G - Legal Counsel Comments G**
- H - Executive Session H**
- I - Motion for Adjournment I**

Next Meeting: March 17, 2016 – 8:30 a.m.